

Impact Assessment Report of "Providing Aids and Appliances to Persons with Disability (PWDs)"

Prepared For



Bharat Petroleum
Corporation Limited
Mumbai

Submitted By



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Executive Summary


The project “Improve the quality of life of Person With Disability by providing them Aids & Appliances” of BPCL has been implemented at ALIMCO, CBD Belapur. ALIMCO provided aid & appliances to the 276 beneficiaries and organised 4 check-up camps and 3 distribution camps across Chembur, Govandi, and Bandra. This project was implemented in two phases.

The study revealed that all the camps had been organised by following the project guidelines. Awareness of the camp has been done before the camps. All the document verification of the beneficiaries and criteria checks are done. With the support of the BPCL, they distributed aids & appliances of good quality and durability as well as provided support for the tea, snacks & food for the beneficiaries.

Interaction with the staff revealed that each PWDs had gone through screening and physical verification. All the aids & appliances are prescribed after conducting the tests by the audiologist and P & O officer. While distribution of the aids & appliances ALIMCO staff provided counselling on the use and maintenance of the devices. Despite the fact that the organization's projected target beneficiary population is 950-1000, due to the limited coverage area, it was only able to reach 276 people.

Interviews with PWDs revealed that all of them are from the slum areas of Mumbai and living in challenging conditions. All the PWDs were totally dependent on each other for their tasks of daily life as well as facing difficulties in livelihood and education. As the quality aids & appliances were costly and not affordable for them, they did not have or use them, some of them having the older/out-dated ones. Aids & appliances they received are very helpful for them, and they are using them in their daily lives. The aids & appliances have a positive effect on their socio-economic aspect of life as they are doing their work and necessary tasks independently. Some PWDs improved their livelihoods with the help of the aids & appliances, and their earnings increased. Quality of aids & appliances is very good and durable since they received they haven't faced any error or technical faults in the appliances & devices. Although they need maintenance support, especially in the case of battery operated tricycles and hearing aids, as the devices have different technology, manufacturer needs to provide a service centre for them.

Battery operated tricycle is helping the PWDs and increasing their reach. This resulted in the livelihood of the PWDs being strengthened and their income having been increased. This tricycle reduced their physical efforts and solved the problem of irritation hand in hand with the manually operated tricycle.



Hearing Aid is also very helpful for the students and their families as well. Because of the use of hearing aids, PWDs social reach has been increased and they have been included in society. Older people are happy with the hearing aid as they can communicate with the people around them and feel included in the family.

It can be concluded that the financial support to ALIMCO by BPCL for the distribution of the aids & appliances to the PWDs has resulted in an increase in the quality of life the PWDs are living. Support for aids and appliances contributes to the social, economic, and empowerment aspects of a disabled person's life. Earlier PWDs were dependent on others as well as facing difficulties in livelihood, education, activities of daily living and communication, but now with the support of the BPCL through aids and appliances, PWDs livelihoods have been strengthened & they are doing their work independently with their inclusion in society. This seems to be addressing the objectives of the project, and PWDs quality of life will increase in upcoming days.

Introduction

About Organization

Artificial Limb Manufacturing Corporation of India (ALIMCO) is a not-for-profit company registered under section 8 of the companies act 2013. ALIMCO was established in 1972, working under the Department of Empowerment of Persons with Disabilities, Ministry of social justice, and Empowerment Government of India. ALIMCO is the only not-for-profit company in India working in the manufacturing of aids & appliances.

ALIMCO is working with a vision "To attain and maintain the status of being the largest manufacturer and supplier of state of the art assistive devices at an affordable cost for a person with disability in India and Abroad." ALIMCO has its manufacturing unit of aids and appliances in Kanpur and a presence in pan India. ALIMCO is working with the social justice departments of every state and at the district level, working with the District Disability Rehabilitation Committee (DDRC). The Corporation produces 355 different types of quality aids and appliances required by orthopedically, visually & hearing-impaired persons. ALIMCO has been at the forefront of providing innovative and appropriate solutions to the problems facing people with disability. The product range includes Orthotic and Prosthetic appliances for Upper & Lower Extremities, Spinal Braces, Cervical Collars, Traction Kits, and Rehabilitation Aids like Wheel Chairs, Crutches, and Tri Wheelers, etc. The Corporation also provides special tools and equipment required for the fitment of Orthotic Prosthetic assemblies by the Limb Fitting Centres.

To provide Aids & Appliances ALIMCO is implementing schemes of the government of India along with the CSR program.

Assistance to Disable Person (ADIP):

In this scheme Aids & Appliances provided to the Person With Disability Free of Cost. Beneficiaries fulfil the eligibility criteria will get the benefits.

ADIP - Samagra Shiksha Abhiyan (ADIP - SSA):

School going children with special needs are the target beneficiaries of this scheme.

Rashtriya Vayoshri Yojna (RVY) :

This scheme addresses different categories of age-related disability for senior citizens. In this scheme, as per the requirements of the person aids & appliances provided.

Member of Parliament Local Area Development Fund (MPLAD) :

·From the MLA funds ALIMCO provides aids & appliances to the person with disability in a particular constituency of MLA.

Corporate Social Responsibility (CSR) :

ALIMCO is providing Aids & Appliances through various companies CSR. The companies aim to serve in the sector of disability ALIMCO manufactures and distribute the aids & appliances to the targeted beneficiaries and area as required by the CSR partner.

Project Description

“To improve the quality of life of Persons with Disabilities (PWDs) by Providing aids and appliances.”

Objective of the Project

A minimum of 950 people will benefit from the project through examination assessment and aids/appliances.

Empower and strengthen PWDs to carry out day-to-day activities.

Encourage and facilitate PWDs to start a livelihood and improve their education with the help of aids and appliances.

The project is to be implemented in the area of Mahul, Ambapada, Gavanpada, Anik Gaon, and Bharat Nagar. The project aims to increase the mobility and improve the lives of the PWDs ALIMCO will provide suitable and required aids & appliances to the identified beneficiaries. ALIMCO's implementing partner will identify the beneficiaries in a given area and organize a check-up camp for them to examine the beneficiaries to look for suitable aids and appliances for them. ALIMCO manufactures and distributes aids and appliances based on the needs of the beneficiaries, along with instructions on how to use the aids and appliances. ALIMCO collaborates with local government bodies and disability-related organizations, such as the DDRC, to organise the camp.

Project Implementation Process

Step - 1	Identification of the Places for Camp
	Partnering with local bodies, Institution, Govt. Department to mobilize the place and infrastructure for the camp.
Step - 2	Create Awareness about the check-up camp through news in local Newspaper, Pamphlet, Banner & Announcement.
Step - 3	In the check-up camp, verification of the documents of PWDs and checking of the criteria is fulfilled.
	Examination by the Prosthetics & Orthotics (P&O) Officer, Audiologist, and fabrication team member.
	Prescription of the Aids & Appliances on the basis of examination.
Step - 4	Manufacturing and ordering required aids & appliances from the manufacturing unit of ALIMCO
Step - 5	Organize distribution camp
	Inform beneficiaries regarding venue and place of the distribution camp
Step - 6	Distribution of Aids & Appliances
	Demo of Aids & Appliances to the PWDs
	Provide information about usage of the aids & Appliances

Tea, Snacks, and food will be provided on the day of the Camps to the beneficiaries.

Methodology

Objectives of the Study

- To assess the direct/indirect impact of Bharat Petroleum's CSR projects on the lives of targeted beneficiaries.
- To assess the consistency in the process of project implementation together with the fulfillment of stated objectives.
- The study compares the progress and success of the project in relation to its relevance, effectiveness, efficiency, impact, opportunity, core values, and sustainability.
- Assessment is supposed to be a compulsory ingredient of the projects which are already accomplished to identify the gaps in the project identification, beneficiary's involvement, implementation of projects, and recommendations for improvements.

Research Design

- The research design for the study was exploratory, taking into consideration and providing the opportunity to explore available resources at the local level and the condition of the services/facilities of the program.
- The study includes primary and secondary research.
- The Primary research included interviews with project staff of ALIMCO, Beneficiaries & Parents of those who have hearing disabilities.
- The secondary research was conducted through all the documentation & Utilization certificates for the expenditure carried out under the project.

Findings

Interviews with beneficiaries

Pramod Nagesh Mhatre, 44 year, Male



NEWS about Check-up Camp In local Newspaper.

Pramod works as an electrician and repairs electric equipment. Pramod has locomotor disability CP and can't move his legs and was not able to move by himself. For doing activities of daily living he was totally dependent on his family member. For going to bathroom was a terrible thing to do for him as he was totally dependent on his family members. He eagerly wanted support for doing the activities of daily living by himself. He saw news in the local newspaper Loksatta about the check-up camp for distribution of aids & appliances in NASEOH Chembur. On the day of check-up camp, he reached there and got the check-up done by the P&O officer in charge. He demanded a wheelchair for himself to be mobile inside his house. On the day of distribution, he got the wheelchair. Now he is doing all his activities of daily living by himself. He is roaming the house independently and now he is not dependent on any family member for any of the activities. Now he can take the food, water and go to the toilet by himself. He stated, "Now I can take anything I want by myself before I used to wait for someone to drink water no matter how much I was thirsty. No, I have the freedom and this is independence for me."

Hasnoor Banu Sahid Ali Raziya Banu, 11 years, Female

भारत पेट्रोलियम कॉर्पोरेशन लिमिटेड
मुंबई रिकायनरीच्या सी.एस.आर. योजने अंतर्गत

दिव्यांगांसाठी सहाय्यक उपकरणे
मोफत वाटपासाठी तपासणी शिबीर

तपासणी दिनांक	तपासणीचे स्थळ
१७ फेब्रुवारी २०१९	स्वयंदास हॉस्पिटल केंद्र अॅण्ड चार्टर्ड केअर हॉस्पिटल, म्युनिसिपल कॉलोनी देवगार, मोबडी (पूर्व) मुंबई
१९ फेब्रुवारी २०१९	*NASEOH* नेसनु, पोस्टल कॉलोनी रोड, चेम्बुर

तपासणी वेळ : सकाळी १० ते दुपारी ४ पर्यंत

तपासणीस येतांना खातील आवश्यक कागदपत्रे (डोराक्स) सोबत आणावीत.

* आधार कार्ड * चाळीस टक्क्यां पेक्षा जास्त अयंगत्व असल्याचे प्रमाणपत्र * रेशन कार्ड / उत्पन्नाचे प्रमाणपत्र * २ फोटो

आयोजक : भारतीय कृत्रिम अंग निर्माण निगम (अल्मिको) मुंबई

Pamphlet about the camp venue and details.

Hasnoor's father, Sahid works as a vegetable seller in Chembur area. He has 3 children, and he is the breadwinner for his family. Hasnoor was born with a hearing impairment disability somehow her mother and father manage to communicate with her as she can't speak and listen. As hasnoor grew-up, her parents enrolled her in school and audiologist suggested her hearing aid. When hasnoor was 5 years old, her father somehow managed and bought her a hearing aid device. That device was a cheaper one and they bought an older model without any settings. As that device is older hasnoor needs to carry the wires and separate transmitter along with here. After the days that hearing aid was not so effective and she was facing difficulties in school. One day Sahid received pamphlet about the aids & appliances camp in Chembur. He took her to the camp and got her a new advanced hearing aid device. New device has different settings so she can adjust it as per the requirement and use it in school. Now she is in 7th standard and using that device in school. Her school teacher was saying to sahid that "Now she is understanding and getting the sense of teaching in school, this new device is helpful for her. Let her wear the device regularly." Sahid is happy after hearing that and her mother taking care of the device and is very knowledgeable about the device and its usage. Sahid says, "I want to educate my daughter and want her to be independent. This device is very helpful for her in her schools."

Baluram Sonsakhale 37 years, Male



Banners Placed for the Awareness on the Streets.



AUTO Equipped with Loudspeaker and banner for Announcement.

Prior to that, Baluram was facing issues with walking due to a problem in his spinal cord. He was working and earning enough to feed his family. Baluram fell down one day and injured his spin as a result. His nerves were damaged in the accident, and he became paralysed in his legs. After that incident he was not able to move, so he sat in-home and lost his work. Now, his wife is working as a maid and feeding the family, because he is unable to walk. He has some bladder issues and sometimes he loses control of his bladder movement. For that, he needed to go to the hospital frequently, and going to the hospital was very challenging for them. He used to go by auto and needed the help of people to carry him and take him into the auto and in the hospital, he had to wait for the occupied wheelchair to be free. He was suffering and recovering from the incident that permanently impaired his legs and lost his work. He is impoverished and cannot afford to purchase aids and appliances for himself. After reading the news in the newspaper, one of his neighbours informed him about the aids and appliances camp in Chembur. He went there and got the wheelchair for him. Now he is roaming in home with the help of the wheelchair independently and also he is now able to go to the hospital by himself. As this wheelchair is foldable he can take the wheelchair along with him to the hospital; doesn't have to wait for the hospital's wheelchair. He is now going to the hospital alone and roaming in the hospital independently. He is also planning to start working once he completes his treatment regarding losing control of his bladder. He said that "I was fine and suddenly got disability it became very hard for me to cope up with the situation. Due to my treatment, I have to go to the hospital frequently. Now I can go by myself and I have my wheelchair with me to roam independently."

Irshad Ahmed (Age 27, Resident of Santacruz East, Mumbai)

He suffers from Osteogenesis imperfect, a condition in which the body is not able to develop strong bones, due to which his both legs are disabled. He has been suffering from this condition since birth and has to take support of a wheelchair which was provided to him by ALIMCO by the financial support provided by BPCL under their CSR Initiative. Irshad mentioned that he came to know about the distribution camp of Aids & appliances from one of his friends and had registered for the same as his previous wheelchair was damaged.

It was informed to the research team that the cost of a wheelchair starts at 12,000/- and can go up to a lakh or so depending upon the specifications.

When questioned on how the support has helped him, Irshad said that I am able to do my daily activities easily and don't have to depend on anyone else. The support has also helped me save money for my future requirements.

Interaction with Mr. Krishna Morya, Audiologist



Interaction with Mr. Krishna Morya, Audiologist, ALIMCO, Mr. Krishna is an audiologist officer in charge at ALIMCO. Mr. Krishna has a responsibility to check and provide appropriate aids & appliances to the PWDs. In check-up camp, Mr. Krishna assesses the person with hearing impairment about their hearing capacity conducting different tests. On the basis of identification of the loss of hearing Mr. Krishna prescribe them a device in check-up camp. In the distribution camp, Mr. Krishna gives the demo of the use of the device along with the precaution and user guidelines of the device. Mr. Krishna also counsels the PWDs about their hearing impairment and how this device is going to be beneficial for them throughout the time.

Mukund Kashiram Kamble, 51yrs, Male

भारत पेट्रोलियम कारपोरेशन लिमिटेड
के निम्नलिखित सामाजिक उत्तरदायित्व कार्यक्रम के अन्तर्गत दिव्यांगजनों को निःशुल्क सहायक उपकरणों का वितरण आयोजक - भारतीय कृषि अंग विभाग निगम (एतिम्को)

असतों में भरें / To be filled in Block Letters

आधार कार्ड नं. / Aadhar Card No. 232727513297

श्रेणी / Category SC

परीक्षण तिथि / Assessment Date 03/02/2013

विकलांगता का प्रकार / Type of Disability ओ.आई. / O.I. एच.आई. / H.I. वी.आई. / V.I. एम.आई. / M.I. बहुल / Multiple अन्य / Other

निर्धारित उपकरण / Appliances Prescribed ~~TP2AG5~~ TP2AG5

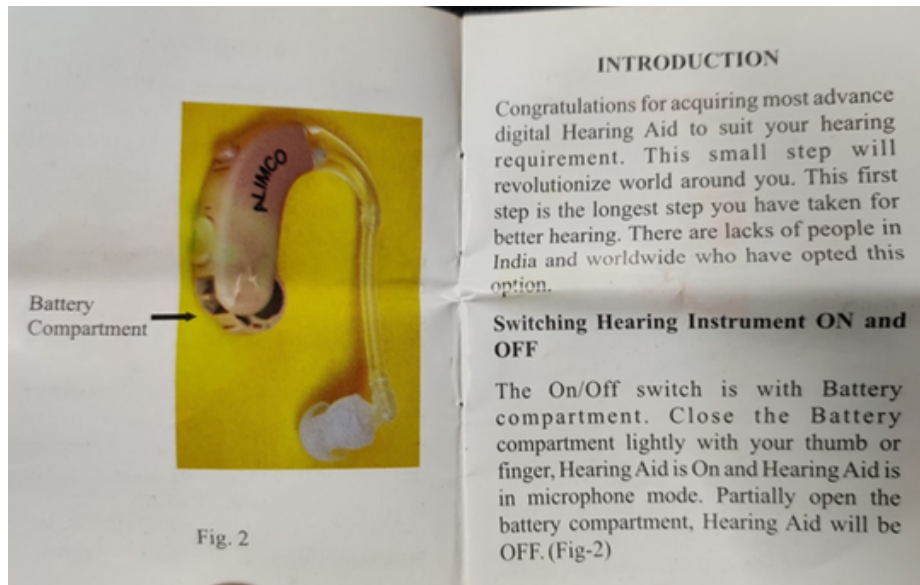
आधार - सामान्य माणसाचा अधिकार / 3327 3951 3297

Beneficiaries Registration Form.

Mukund has a locomotor disability and lives in Wadala, Mumbai. Mukund used to sell the fruits on the streets before. Before he had a tricycle and he used to go to the market and buy bananas and sit on the footpath to sell the bananas in a basket. Selling bananas was his livelihood. While roaming on a manual tricycle he was facing physical issues, and it was very exhausting for him. Sitting at one place and selling bananas, it was difficult for him to get the customers. After getting the battery-operated tricycle from BPCL he modified that tricycle as per his requirement for the business. He set up his banana shop on the battery-operated tricycle and started selling bananas. As customers began to gravitate toward him, he set up shop on the tricycle. The tricycle was not helping him in mobility as well as helping in the business. The storage box on the tricycle was very helpful for him to store the left-out goods. During the COVID time, he went to his village and tricycle was at his home getting wet during the rainy season.

After he came from his village tricycle was not starting. He took the tricycle to the mechanics and showed them no one diagnosed the problem and solved it as it has a different mechanism. He enquired everywhere but didn't get any satisfactory solution. He contacted ALIMCO, but he received no assistance from them in repairing the tricycle. One day his parked dead tricycle got stolen by the thieves. He said, "I have tried everywhere and also contacted organization from where I got the tricycle, but they didn't respond to my queries."

Testimony of Richard D'costa



User Manual of Hearing AID

Richard D'costa, 53 yrs, Male from Kalina Mumbai. He Says, "I was delivering newspapers daily and doing advertisement work on my manually operated tricycle. Working and operating a manual tricycle was very challenging for me. That tricycle was also a limitation for me to go far from home, and it was very exhausting. As I get older I start facing physical challenges as well. On the tricycle, I was earning Rs. 500 to Rs. 600 per day. I got the pamphlet of aids & appliances camp in bandra. I visited and fulfilled the requirements for the documents, and I was eligible to receive aids & appliances. From the camp I received battery-operated tricycle. This tricycle runs for three days on one charge and it is helping me to increase my reach and work. Now I am delivering newspapers to more houses and getting more advertisement work than previous. My daily income increased and currently, I am earning Rs. 800 to Rs. 1000 per day with the help of this tricycle. This tricycle changed my life and now I feel free to go anywhere without any restrictions. My PWD friends ask me about my tricycle. I am also getting the attention of the people because of this cycle. My tricycle has the name written by the BPCL. I am very thankful to the BPCL and the people behind this."

Testimony of Namdev Gate

Namdev Gate, 36 yrs. Male from Mahape Says "I am very thankful to all of those who were behind this. I am running the pan-shop and was facing difficulties every day for going to run the shop with the old tricycle. To buy the goods for the shop was a challenge for me as I have to go to the market to buy the goods for my shop. With the help of tricycle, I can go as far as I want without any hesitation also this tricycle is helping in my business. The compartment box and space on my tricycle helps me to carry the goods of my shop. Tricycle is also very durable and I am using this for two years till now doesn't face any challenges or issues."

Testimony of Lalita Dharak

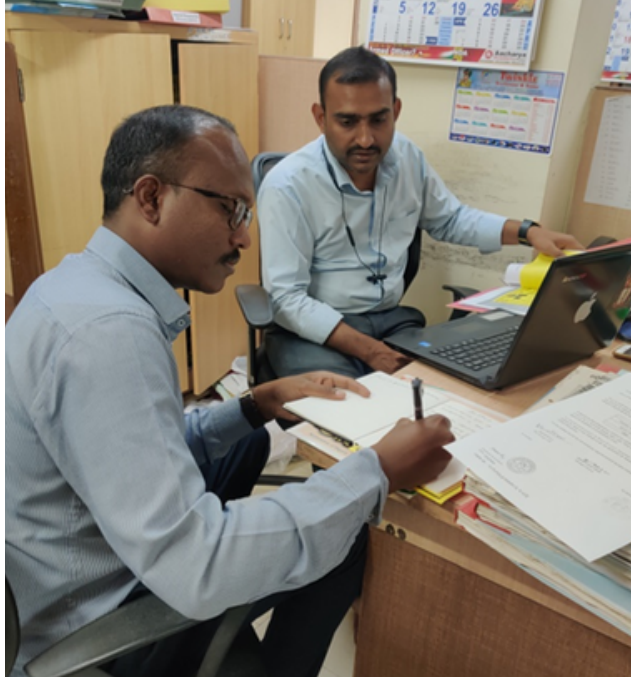
Lalita Dharak, 33 yrs, Female from Wadala Says "I am living alone and no one was ready to marry with me because of my disability. For my livelihood and survival of mine, I started a fish fry shop near the wine shop. Every day I have to go to the market and buy the fish and fry it and in the evening I used to sit with the box in front of the wine shop. For this routine work, I was totally dependent on others to take me to the market and a place where I sell the fish. I was totally dependent on others sometimes if no one is there then I was not able to start my shop and earn. From one social worker, I got to know about the aids & appliances camp. I went there and they gave me battery operated tricycle. In the beginning, I didn't know how to drive the tricycle so people around me taught me how to drive the tricycle and learn completely. Now I am doing all the activities of my shop on my own I don't need anyone's support to take me to the market or to my shop. With the help of a compartment box on my tricycle, I put my goods in that and sell the fish by sitting on the tricycle. Now per day, I am earning RS. 250 to Rs. 300 and this tricycle changed my life in so many ways. This tricycle gave me freedom and now I am feeling independent. I am very thankful and my sincere gratitude to all of those who were behind this."

Key Highlights from the interview with beneficiaries

- Aids & Appliances they received have good quality and durability.
- Aids & Appliances are very helpful for the beneficiaries and strengthen them.
- Aids & Appliances are helping them in different ways.
- Beneficiaries provided information on the use and care of the aids & appliances.
- Each and every aid & appliances have the branding of BPCL on it.
- Beneficiaries are aware of the support is from the BPCL.
- Appliances are given to them are durable and didn't face any issues till now.
- The camp was well organised and beneficiaries didn't face any difficulties.
- In the case of battery-operated tricycles, beneficiaries face challenges in getting parts and services.
- ALIMCO is not providing any technical support to the beneficiaries if they face any technical challenges with the battery-operated tricycle.

Interviews with staff :

Interaction with Mr. Kamlesh



Interaction with Mr. Kamlesh, CSR Consultant, ALIMCO, handling the CSR projects in ALIMCO for the Mumbai office. Mr. Kamlesh was in the lead of implementing the program at ground level. They partnered with the Spandan hospital Govandi, NASEOH Chembur and Narayanrao Acharya Vidyaniketan School Chembur to organised check-up camp in area of Govandi and Chembur. In the first phase, they didn't reach the numbers of targeted beneficiaries. With permission of the BPCL ALIMCO organized a camp in Bandra in the 2nd phase. For Bandra camp, they partnered with Chetna college Bandra and held a check-up camp there in phase-2. In the 1st phase, they identified and provided aids and appliances to 112 Persons with Disabilities and in 2nd Phase, they provided aids & appliances to 164 Persons with Disability. Total 3 distribution camps were held by the ALIMCO at different locations BPCL Sports Club Mahul, Spandan Hospital Govandi, and DDRC Mahim.

Interview with Mr. Gaurish Salunke, P&O Officer



Interview with Mr. Gaurish Salunke, P&O Officer, ALIMCO, Mr. Gourish plays a very crucial role in the process of prescribing aids & appliances. As he deals with all types of locomotors disabilities he needs to find the right aids & appliances for PWDs. While assessing the PWDs he focuses on which appliances will be more beneficial for the condition of the person as for locomotors disability there is a range of aid & appliances. After assessing and prescribing the appliances during distribution he gives the demo and observes the person about their comfort and compatibility. As the devices for locomotors disability requires maintenance and careful usage he provides the information about the appliance and guides them about any challenges they face in the future.

Schedule of Check-up Camp & Distribution Camp

Sr. No.	Address of the Camp	Date
Check-up Camp		
1	Shri Narayanrao Acharya Vidhyaniketan Nikar Maisur Colony Monorail Station, Mahul Road, Aanik – Chembur, Mumbai - 74	3 rd February 2019
2	Spandan Holistic Mother and Child Care Hospital Municipal Colony Deonar, Govandi (East), Mumbai	17 th February 2019
3	NASEOH, Postal Colony Road, Chembur, Mumbai	19 th February 2019
4	Chetana College, Survey No. 341, Chetna Mahavidyalay Marg, Government Colony, Bandra (East), Mumbai.	24 th November 2019
Distribution Camp		
1	Bharat Petroliam Corporation Limited Sports Club Mahul Road, Chembur, Mumbai.	29 th July 2019
2	Spandan Holistic Mother and Child Care Hospital Municipal Colony Deonar, Govandi (East), Mumbai	9 th August 2019
3	District Disability Rehabilitation Centre (DDRC) Mahim, Mumbai	17 th to 25 th August 2020

Key Highlights of Interviews with ALIMCO Staff and Office Visit

- Awareness in the community is done by the ALIMCO about camps through Banners, Newspapers, Announcements, Distribution of Pamphlets.
- For organizing camps ALIMCO partners with other institutions and govt. departments.
- Total 4 check-up camps organized in two phases at three locations in Mumbai.
- All the documents of the PWDs are verified during the camp and have a copy of every required document.
- All the proof of documents is in place with Newspaper cuttings, a list of beneficiaries and photographs.
- After the distribution of the Aids & Appliances, there is no follow-up or feedback taken from the beneficiaries.
- Three distribution camps taken and distributed aid & appliances were to 276 beneficiaries.
- ALIMCO didn't achieve the proposed target of the beneficiaries due to the restriction of the area. The purposed no of beneficiaries was 950 to 1000 beneficiaries and they achieved 276 in percentage 27.6% they achieved.
- ALIMCO officials stated that "in urban area, PWDs get the aids & appliances from various sources and camp being held by the different organization due to that in an urban area we found less no of beneficiaries."

Conclusion & Recommendation


Conclusion

After interviews and discussion with the beneficiaries and stakeholder this research study concludes on the note that all the camps and distribution of aids & appliances done by ALIMCO with the financial support of BPCL has resulted in the distribution of aids & appliances to the 276 beneficiaries. As envisaged in the M.O.U. the targeted beneficiaries are between 950 to 1000 but due to the limitation of the area implementing organization was not able to achieve that. Aids & Appliances provided has a very good quality and serve the need of the people. People who received the aids & appliances are mainly from the slum area and economically backward class suffering from severe disabilities. The person who cannot afford of buying these high-quality aids & appliances are got one and it helped them to overcome the mobility challenges and BPCL support has contributed to this in a good manner.

A visit to the office and physical verification of the documents revealed that all the documents are in place and kept by the ALIMCO. They have proof and reports of every activity taken during the implementation of the project. Each and every beneficiary went through the document screening process and met the criteria of having more than 40% disability by the disability certificate.

Interaction with the Staff of ALIMCO revealed that they have to work with the government, local institutions, and local bodies for providing aid & appliances. ALIMCO also works with the different CSR companies to provide aid & appliances to the PWDs. ALIMCO is following the proper system for screening and prescribing aids & appliances to the PWDs. ALIMCO has expert human resources in the sector of developing, screening, and usage of aids & appliances. The support of aids & appliances to the PWDs are helping PWDs in various ways and making them independent with the help of devices. Although ALIMCO is not following-up with the PWDs and not doing any impact assessment and taking feedback of the program from beneficiaries.

The study reveals that all the PWDs are from the slum area and economically backward class. PWDs are facing a set of challenges in their day-to-day life and with the help of the aids & appliance, their life is now at ease. Appliances contributed well to the strengthening of the livelihood of the PWDs. Aids & appliances are very good in quality and durable since the PWDs received the appliances not facing any technical issues. PWDs are well aware of the use of the aids & appliances and regular maintenance of them. The check-up camp provided good screening and suitable aids & appliances



to the PWDs which resulted in PWDs are using the aids & appliances in daily life. The PWDs expressed their satisfaction and gratitude towards the entire process of camp and logistics as well as the aids & appliances.

Thus, the study concludes that providing aids and appliances to PWDs is beneficial to them as well as resolving the complex issues that PWDs face on a daily basis. This program is catering to BPCL's commitment towards society as manifested through its various socially responsible initiatives.

Recommendation

- The project needs to have a monitoring mechanism as PWDs face some problems regarding maintenance.
- When distributing aids and appliances, it is necessary to communicate the location of the device's service center.
- Beneficiaries could be increased if the implementation area was expanded, as rural areas would benefit more, and PWDs in rural areas are more marginalised in terms of livelihood and standard of living than PWDs in urban areas.


OECD Framework

Criteria	Justification/ Arguments supporting or against the Criteria	Ratings
<p>Relevance</p> <p>Is the CSR Project meeting the needs of the beneficiaries?</p>	<p>The CSR project is implemented by BPCL under the thematic area of REHABILITATION OF PERSON WITH DISABILITY following activities are implemented.</p> <ul style="list-style-type: none"> Organized aids & appliances check-up camp. Distributed aids & appliances to 276 PWDs as per the need and requirement. <p>The organization of the aids & appliances check-up camp to identify the beneficiaries and requirements of the aids & appliances.</p> <p>Based on the check-up camps needs assessment and identification of beneficiaries, aids & appliances provided accordingly.</p> <p>The project is relevant because the identified beneficiaries got the aids & appliances as per their need and requirements which positively changes the lives of PWDs towards strengthening and independence.</p>	
<p>Coherence</p> <p>Is the CSR intervention in line with other similar Interventions of the State or the Central Government?</p>	<p>INCLUSIVITY is the most important factor in every society and a major indicator of societal development. According to the 2011 census, 2.5% of India's total population has a disability and is socially excluded.</p> <p>The CSR intervention is similar to the state and central government's following schemes.</p> <ul style="list-style-type: none"> Assistance to Disabled Persons (ADIP) ADIP – Samagra Shiksha Abhiyan (ADIP – SSA) Rashtriya Vayoshri Yojna <p>Goal 10 Reduce Inequality Empower and Promote the social, economic, and political inclusion of all</p>	

Index: 5 Points - Very High ; 4 Points - High ; 3 Points - Moderate ; 2 Points - Low ; 1 Point - Very Low

Criteria	Justification/ Arguments supporting or against the Criteria	Ratings
<p>Effectiveness</p> <p>Has the program met its objectives ? To what extent the expected result have been achieved ? Has it reached the Right Target Groups?</p>	<p>Based on the interaction with stakeholders and beneficiaries, the effectiveness of the program has fulfilled the objective of the CSR intervention to improve the quality of life of Person with Disability.</p> <p>It has reached the right targeted groups. PWDs were dependent on others for their mobility and communication, and that was affecting their life and dignity.</p> <p>Furthermore, the problems were solved at the level of targeted beneficiaries, and aids & appliances are really helping them, so they are living life independently.</p>	
<p>Efficiency</p> <p>The extent to which the CSR Project delivers, or is likely to deliver, results in an economic and timely way.</p>	<p>The project is highly efficient as it has helped the beneficiaries in the following ways.</p> <p>Dependency on the others by the PWDs decreased.</p> <p>Aids & appliance helping PWDs in their livelihood.</p> <p>Aids & appliances / assistive devices helping CWDs in education.</p>	
<p>Impact</p> <p>What difference does the intervention make?</p> <p>The extent to which the intervention has generated or is expected to generate significant positive or negative, intended, or unintended, higher level effects.</p>	<p>The following are the impacts of the project:</p> <ul style="list-style-type: none"> • With the help of aids & appliances, PWDs dependency on others decreased. • With the help of the appliances education is accessible for the CWDs • With the help of Aids & Appliances, PWDs livelihoods are strengthened • Aids & appliances have very good quality and durability. 	

Index: 5 Points - Very High ; 4 Points - High ; 3 Points - Moderate ; 2 Points - Low ; 1 Point - Very Low

Criteria	Justification/ Arguments supporting or against the Criteria	Ratings
<p>Sustainability</p> <p>Will the benefits last?</p> <p>The extent to which the net benefits of the intervention continue or are likely to continue.</p> <p>Note: Includes an examination of the financial, economic, social, environmental and institutional capacities of the systems needed to sustain net benefits over time.</p>	<p>The sustainability of the intervention of the CSR activities at the PWDs level is there with the participation of the beneficiaries of the program in terms of utilisation of the aids & appliances. The initiative is catering to the needs of the PWDs and it has affected positively in terms of increasing the quality of life of the PWDs, which was desired.</p> <p>This initiative has the participation of PWDs for their needs and requirements. Aids & Appliances are now handed over to the PWDs. They have the ownership and responsibility for the maintenance of the aids & appliances. Although the manufacturing company needs to provide services regarding any technical faults that occur as the devices have different technology and mechanisms. If the aids & appliances are maintained properly, then it has a long term effect in terms of mobility & accessibility.</p>	

Index: 5 Points - Very High ; 4 Points - High ; 3 Points - Moderate ; 2 Points - Low ; 1 Point - Very Low